

Cycle Oregon E-bike User Agreement

We are excited about the experience e-bikes offer riders, and while we welcome e-bikes on all courses, we are extremely limited by the access to power outlets in many of the small communities and remote locations where we camp. Riders who sign up for the e-bike charging service are agreeing to the following policies:

1. The e-bike must be a Class 1 or Class 3 pedal-assisted e-bike, not fully electric.
2. The e-bike rider is responsible for ensuring their battery lasts the entire day's ride. The e-bike rider is strongly recommended to have a second battery with them at the event. The second battery *must* be carried by the rider on course and will not be transported on to or off the route by Cycle Oregon staff, volunteers, or service providers.
3. Cycle Oregon will charge one battery per e-bike each night.
4. The service fee for the e-bike program is \$100 to cover charging and logistics costs.
5. Riders must know if their e-bike's battery can be removed, how to remove it, and bring all keys and other tools necessary to remove the battery each night and put it back on each morning.

Event check-in

- Once you have checked in, you should proceed to the Rider Services Trailer for additional information about the e-bike battery charging station.
- Please arrive at the event with both batteries fully charged.
- You **MUST PROVIDE** the proper charging dock for your battery model and ensure your batteries and charging dock are clearly labeled with your First and Last name.

Daily process

- As soon as you've completed your ride for the day, bring the battery you need charged to the Rider Services Trailer so we can begin charging. Batteries **MUST** be dropped off by 6:30 p.m. They will be available the following morning by 7:00 a.m. at the Rider Services Trailer. (There will be a daily check-in/check-out log for your batteries.)

Mechanical support by Trek

- Trek mechanics are trained in current e-bike technology and will be able to provide mechanical support for most issues.
- Due to the wide-ranging nature of e-bike systems, we ask that you bring any special parts or equipment unique to your bike.
- Your e-bike must be in proper working order when you arrive at the event.
- If your e-bike is not able to be repaired and you can no longer continue, Cycle Oregon will do our best to get you and your bike back to your vehicle but we cannot guarantee the timing of this.

SAG Transport

- Because of the weight and design of e-bikes, not all SAG vans will be able to transport your e-bike.
- If you have a mechanical issue, or other situation on the road, response may be delayed until we can locate a SAG that can accommodate your bike.
- If you are having a medical emergency, you will be transported immediately, and your bike will follow later.

By Signing this document, you agree to the Terms and Conditions stated above.

Signature: _____

Date: _____